

# Using SightLogix Thermal AI

Last Modified on 11/21/2025 10:36 am EST

These instructions are for updating existing SightSensors with Thermal AI firmware for the first time. New SightSensors shipped from the factory are **already** enabled with Thermal AI capabilities and do not need to be updated.

However, all users may find the "Al Considerations" section below helpful for using SightLogix's Thermal Al capabilities.

### **Getting Started**

If you're familiar with installing and using SightLogix software, you can enable Thermal AI with the following four steps:

- 1. Install the AI-enabled firmware
- 2. Enable the Al Filter
- 3. Enable Al Recording (optional)
- 4. Save your settings

### What You Need

- A Gen4 or later SightSensor
   Note: SightSensor cameras shipped after 2018 and ending with -x20 part numbers are Gen4 and can be upgraded to
   Al firmware. If unsure, contact SightLogix (https://www.sightlogix.com/contact/).
- Access to your device's WebConfig interface
  - If you are using Classic SightMonitor (Java application) to manage your device, additional steps are
    required. Click here for instructions (https://portal.sightlogix.com/help/using-ai-firmware-in-gen-4-sightsensor-managed-bysightmonitor-classic) and then return to this page.

### Step 1. Install the AI Enabled Firmware

- Create a Mask Zone over the camera's Field of View (<u>highly recommended</u> to avoid alarms during the AI
  firmware upgrade procedure). Note that your camera will be temporary restricted from detected intruders.
  - To do so: Click the Policy tab, press the '+' in the Policy table, change the Alarm zone to a Mask zone and click "Save"
- Reboot the camera (highly recommended as an initial step and after any upgrade failure)
- Install the Thermal AI firmware (refer to Upgrading SightLogix Software and Firmware (https://portal.sightlogix.com/help/upgrading-cs-and-firmware) for instructions)
- If your upgrade fails ("OSError: [Errno 28] No space left on device") install Bridge Firmware 16.2.124, then re-



install the Al firmware

### Step 2. Enable Al Filtering

Al Alarm Filtering is applied on objects that are within a pre-defined percentage of the inbound detection range of the SightSensor. This range is indicated by the area under the blue line in the snapshot.

• Click Policy on the sidebar to reveal the Zones tab, as shown

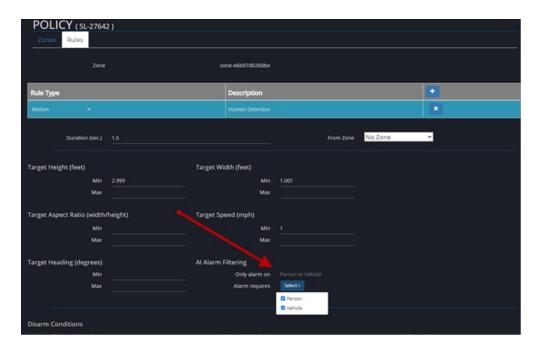


• Click the Edit Rule button in the red bar to open the Rules tab, as shown



• Scroll down to the Al Alarm Filtering section, as shown.





### To enable AI:

- Choose an option from the Alarm Requires drop-down menu to detect a Person, Vehicle, or both.
- To disable Al Alarm Filtering, uncheck both boxes.

Step 4: Click Save to save your settings and enable AI on your device.



Thermal AI is now setup on your device and is applied on objects that are within a defined percentage of the SightSensor's Inbound Detection Distance (and indicated by the area **under the blue line** on the Calibration page).



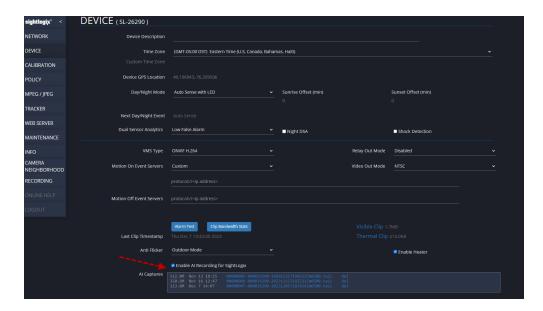


# **Enabling AI Recording**

You can choose to enable AI Recording to collect data if further refinement of the AI model is needed for your site.

- Click the Device tab in the left-side navigation menu and scroll to the "AI Capture" section at the bottom of the page
- Click "Enable AI Recordings" as shown
- Once enabled, the system will begin to capture scene data to the camera's internal flash drive
- A total of five captures are stored, after which the sensor stops recording data.





Step 4: Click Save to enable AI Recording on your device.



## Sending Capture Data to SightLogix:

• Click the blue filename to download the capture



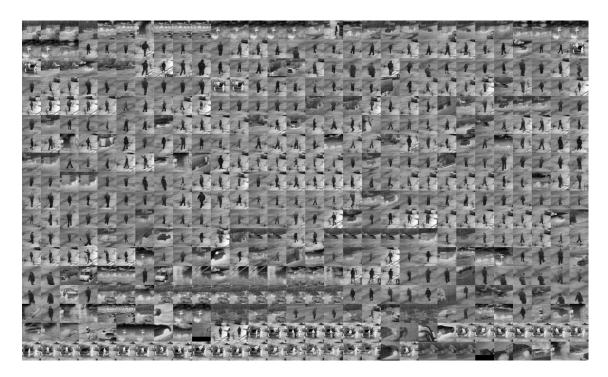
- Do the same for all existing captures
- Once downloaded, click "del" to delete the capture(s)
- You can choose to pause the capture processing by unchecking the Enable box.
- Upload the captured files to SightLogix's secure DropBox account using the link provided in your email from SightLogix support

## Addressing AI Recording Privacy Concerns

We have taken several steps to ensure the privacy of the capture taken by a SightSensor in the field:

- The file generated by the Capture tool is fully encrypted
- The objects shown in the capture only contain the actual object being tracked, not surrounding details.
- For thermal-only SightSensors (NS or GT), the capture is only taken from the thermal stream; no identifiable details are included (for example, no faces, clothing color, writing on signs, license plates, etc.)
  - For dual-sensor SightSensors, the capture includes visible images

• An example of a thermal capture is below:



## **AI Considerations**

SightLogix Thermal AI Alarm Filtering will analyze a detected target and filter out (ignore) objects that are NOT classified as a person, as a vehicle, or as a person or vehicle. The goal is to maintain our "above all, don't miss" detection architecture while reducing outdoor nuisance alarms.

It is available for both thermal-only and dual-sensor cameras.

New SightSensors shipped from the factory after January 2024 include Thermal Al.

For existing Gen 4 SightSensors in the field, it is enabled through a firmware update.

### **How it Works**

- The AI filter is enabled on a Zone basis, similar to other analytic filters (target height, width, speed, etc.).
  - This also gives you the flexibility to draw Zones that have/don't have AI enabled, as your application requires
- Updating a device to the AI firmware will <u>not</u> overwrite any existing zones.
  - However, if you choose to downgrade the device to an earlier firmware that does not include AI, you
    must reset the device to Factory Defaults, apply the downgraded firmware, and redraw the camera's
    zones
  - As always, be sure to back up your device before updating to the new AI firmware

### **General Considerations**

Al classification is applied on objects that are within a defined area of the inbound detection range of the



### SightSensor.

• This AI operating range is indicated by a blue line in the camera's field of view on the WebConfig Policy page

Objects that are beyond the AI operating range will <u>continue to be detected</u> according to the Zone's policies (i.e., Target Duration, size, etc.).

### **Target Visibility**

Classification accuracy can be improved by the following considerations:

- Targets should be mostly visible and not occluded by other objects
- Objects should be in their natural orientation, for example a car upside down on a trailer might be not be classified as a vehicle

#### Scene Contrast

Al classification requires enough contrast between targets and background. High humidity, fog, or other environmental conditions can reduce contrast.